



RES + Citrix

Digital workspaces with improved outcomes, reduced costs, and minimized risks

Many IT teams have learned that conventional desktop models are simply too expensive to own, too inflexible for today's fast-moving businesses and too difficult to secure. And in many instances, as workers demand a more agile working environment, traditional desktops make it impossible to offer users a consistent and productive experience as they work from different locations and devices.

Desktop and app virtualization technology offered by Citrix helps address many of these issues by providing IT with an effective architecture for maintaining desktop and application resources on centralized servers—rather than on numerous separate devices. This centralization of desktop and app resources is often the first step in building a digital workspace. Unfortunately, organizations often encounter significant challenges as they attempt to migrate from conventional to virtualized digital workspaces or try to offer workers mixed environments that include both virtualized and traditional desktops. They are challenged to give employees a personalized and consistent experience across digital workspaces, while still maintaining central over management and security.

More Secure and Flexible Workspaces

RES Software solutions help enterprises with their digital workspace strategy by adding more security and flexibility to Citrix environments. A people-centric approach to enabling workers with the right workspace to fit their needs often results in increased adoption of Citrix technologies, so IT can experience faster ROI from Citrix deployments.

RES Software complements and integrates with Citrix virtualization technologies to greatly improve the way organizations provide users with the applications and other digital services they need to get their jobs done. Together, Citrix and RES deliver:

- **Faster adoption of virtual desktops.** RES helps IT overcome many of the barriers faced around gaining adoption and approval from the workforce for new desktop technologies. With RES, workers will get faster access to a Citrix-powered virtual environment that is personal, and tailored to their role, device type, location and more.
- **Increased workforce productivity.** Because people get the digital resources they need to do their jobs without delay, they can get productive immediately—and they can stay productive even as their needs continue to change over time.
- **Greater organizational agility.** By quickly connecting the people with the digital resources they need—even as roles, responsibilities and resources constantly change over time—Citrix and RES facilitate organizational adaptations such as reorgs, LOB launches and M&A.
- **Better uptake of new digital resources.** RES-enhanced desktop and application virtualization accelerates payback on investments in new applications and resources by quickly getting them in the hands of all the right users.
- **Tighter security.** Context-aware workspace privilege controls help protect organizations from unauthorized data access, hacking exploits and phishing attacks.

Use RES solutions in your Citrix deployment to automate and simplify:

- User profile management
- "Print-where-you-are" services
- Self-service for apps and services
- Delegation of workspace requests to HR/LOBs
- Context-aware application security
- Employee onboarding/off-boarding



- **Enhanced compliance.** Context-aware controls also help fulfill regulatory mandates regarding best-efforts/best-practices protection of personally identifiable information (PII) and other sensitive digital assets.
- **Reduced technology cost.** By centralizing, automating and adding self-service/delegation to the management of users' digital workspaces, RES and Citrix greatly reduce operational burdens and costs.




Hybrid Environments and Citrix

Today's enterprises often require a mix of technology to accommodate different members of the workforce. RES solutions can be readily applied to traditional non-virtualized desktop environments as well as XenDesktop/XenApp deployments, greatly improving the manageability of hybrid environments. By applying the diverse capabilities of RES solutions—automated provisioning, context-ware user sessions, user self-service, etc.—to both Citrix and non-Citrix desktop delivery, organizations can reap multiple high-impact benefits, including:

- **Broader improvements to business performance.** The more broadly organizations deploy RES, the more broadly they reap the better business outcomes it delivers—including greater user productivity, better utilization of IT investments, and enhanced security/compliance.
- **Greater IT efficiency.** By managing both Citrix and non-Citrix workspaces using a single tool suite, IT can even more aggressively take time and cost out of desktop operations through automation, HR/LOB delegation and end-user self-service.
- **Zero-impact migrations.** Organizations that use RES to manage all their users' digital workspaces can much more easily expand their Citrix implementations in successive stages to new groups within the organization and make needed updates to Citrix technologies. For the workforce, moves or updates to Citrix environments are seamless, with no disruption to their productivity.

RES ONE Products + Citrix

RES Software offers a variety of technologies that support and maximize the value of Citrix products. They are all combined into the RES ONE product suite, or enterprises can leverage them independently:

	<p>Add the personalization, context aware policy management and workspace security that has become a requirement for many organization's virtual desktop and hybrid environments. Centrally manage users across all Citrix and non-Citrix environments.</p>
	<p>Automate the manual and routine tasks associated with maintaining your Citrix and non-Citrix environments, and keeping the workforce productive. Reallocate time to more strategic projects.</p>
	<p>Introduce proactive delivery and return of IT services combined with self-service to keep the workforce productive and protect app and services from being misused. Improve speed of onboarding and offboarding workers, and unify access to all traditional, virtual, mobile and cloud services.</p>

The RES + Citrix Partnership

RES Software and Citrix have been strategic technology partners for more than 16 years. RES and Citrix share thousands of joint customers and partners worldwide. RES is a Citrix Ready partner and is compatible and verified for the latest versions of the following Citrix technologies:

- XenApp
- XenDesktop
- XenMobile
- Citrix Workspace Cloud

About RES

RES, the leader in digital workspace technology, helps organizations achieve better business results with reduced risks in security and compliance — while making enterprise technology easier and less disruptive for the worker to access. RES takes a people-centric approach to making technology access secure, even in complex multi-device/multi-location scenarios. RES boasts numerous patented technologies, fast time to value, and superior customer support for more than 3,000 companies around the world. RES was named a "Cool Vendor 2015" by Gartner, Inc., for the innovative capabilities of its RES ONE Service Store. For more information, visit www.res.com or follow updates on Twitter [@ressoftware](https://twitter.com/ressoftware).